New Saskatchewan Retirees Association Member Assistance Program (MAP)

**Background**

GMS has partnered with Homewood Health to provide a Member Assistance Program (MAP) which delivers a professional, confidential, and proactive service to support SRA members with a wide range of personal and family concerns. Effective July 1, 2018, SRA health plan members and the dependants listed on their plan will receive access to the MAP as part of their benefits, giving them access to counselling for personal challenges such as relationship concerns, family issues, anxiety, depression, addictions, grief, or coping with health issues.

The attached Fly Sheet and FAQ provide a brief overview of the services provided through the MAP, and answers to questions you may have about the benefit.

**General Information & Eligibility**

**What is the Member Assistance Program (MAP)?**

* The MAP is a confidential service which provides a wide range of counselling services to plan members and their dependants.
* GMS has partnered with Homewood Health to provide MAP services.

**Do all members of the Saskatchewan Retirees Association (SRA) get the MAP benefit?**

* The MAP is a benefit available under the Saskatchewan Retirees Association (SRA) Health Benefits plan. If a member has Health or Health and Dental benefits, then the member and their dependants can use the MAP.
* Members and dependants with Dental only are not eligible for the MAP benefit.

**How do the MAP services work with the existing health practitioner benefits?**

* The MAP benefit is a stand-alone benefit and does not affect your eligibility to benefits for Health Practitioners such as a Clinical Psychologist.

**MAP Service Questions from SRA Plan Members**

**How confidential is the service?**

* 100% confidential.

**When can I access MAP services?**

* 24 hours a day, 7 days a week

**What languages can I be served in?**

* English and French are readily available.
* Translators are available to provide service in approximately 150 different languages. Contact Homewood Health for more information on language availability.

**Where can I access services?**

* Homewood Health provides a wide range of service delivery options (face-to-face, telephonic, video, and web-based), allowing members to access help where and when they need it.
* Homewood Health ensures members have access to immediate assistance through a toll-free number which works from anywhere in North America and an international contact number which members can place a collect call to.

**How can I learn more or access MAP services?**

* Contact Homewood Health:
  + Call 1-800-663-1142, TTY: 1-888-384-1152, International (call collect): 604-689-1717, or
  + Visit homeweb.ca and sign-up online.
* When you call Homewood Health, you will be asked for your employer or company name – respond with Saskatchewan Retiree’s Association.